



Thank you, ReNEW Schools, for choosing **T-Mobile** for your wireless data needs. We are excited to provide you with T-Mobile's blazing fast Franklin T9 Hotspot device!

We've provided some basic information to assist you with your new device below.

- Please see your "start guide" booklet included in the box.
- Please visit this link at your leisure should you want to learn more about the [Franklin T9](#). This is where you will be able to browse for help, ask questions, Tech Specs How To's, and Troubleshooting
- Visit the [troubleshooting](#) link for self-help tools.

**To connect to your hotspot, follow these steps:**

- Make sure your Mobile Hotspot is turned on.
- Select the Wi-Fi Network Name
- The default Mobile Hotspot network name (SSID) and password can be found on the device display. Just press the Power/Menu button shortly when the display is on.
- The default network name (SSID) is "**FranklinT9 + the last 4 digits of the IMEI**" and the default Wi-Fi password is a random password. **Please find the password on the display screen of the device.**


**How to power on & off the device:**

- Press the **Power/Menu** button on the mobile hotspot for 3 seconds. The LED indicator will light up and the display screen will turn on. Wait for the **Network** and **Wi-Fi** Indicators to come on.
- When the Network and Wi-Fi icons light up blue, the Wi-Fi connection is enabled.
- Press the **Power/Menu** button on the mobile hotspot until "Goodbye" message appears on the display screen. The LED indicator light will also turn off. The device is now **OFF**



**1. Power/Menu Button – Turn on/off T9. Shows device menu and information**

**Button Operation**

	Operations	Actions
	Turn On	Press and hold the button for 3 seconds.
	Turn Off	Press and hold the button until "Goodbye" message appears.
	Display Wake-Up	When the display is off (sleep mode), the first quick press of the button wakes up the display.
	Info Display	When the display is on, press the button quickly to go through the device menu and information.